

4-25-03

RECEIVED & INSPECTED

MAY 2 2003

FCC - MAILROOM

Commissions Secretary
Office of Secretary
Federal Communication
445 12th Street SW
Washington DC 20554

Re: C6 Docket No. D2-278

Rules and Regulations Implementing the Telephone
Consumer Protection Act of 1991

My name is Ntavia Johnson and I am currently employed by Teleperformance USA in Oak Brook IL. My job title is TSh. I really enjoy my job. The product that I sell is Account Care and I feel it is a good product. I sell the product to Sears Customer. My job is very important to me because it help me pay tuition for school and it helps me pay for books and fee. Without this job I have no way of paying for school or paying my bills. I oppose the National DNC list and restrictions on Predictive Dialers and I support Tele-performance USA's and the American Telemarketing Association's proposed modifications to the FTC rules.

Thank you for your full consideration on this topic
Ntavia Johnson
1027 S 24th Ave
Maywood IL 60153

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Commission's Secretary
Office of the Secretary
Federal Communication Commission
445 12th Street SW
Washington D.C. 20554

LOLA M. THORNTON
555 N. Central A
Chicago IL.
60644

[EC DOCKET 02-278]

I am currently AN employee of Teleperformance USA located int OAKbrook IL. AS an teler
SERVICING Rep.

FOR SEVERAL YEARS I have BEEN working in the telenarketing INDUSTRY. I understand the need to protect and SERVE THE PUBLIC. I ALSO KNOW we must follow rules and regulations. I know that the rights of the CUSTOMER'S and clients whom we Service is very important. The products and services that we promote to people across the country is important because they buy what is being offered. lots of customers and clients don't know about the products until they are informed of and phonted this gives them the opportunity to purchase if desired. I belief strongly in my job because it's very beneficial to me. I am a single parent with two children in College. This position is my only source of income to support my family. please think about this before making a decisions that will affect thousands even millions of peoples and their families

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Commission's Secretary
Office of the Secretary
Federal Communication Commission
445 12# St. S.W.
Washington D.C. 20554.

(CG DOCKERS-2-278)

I am currently an employee for Tele-
performance U.S.A located in Oakbrook
IL, as an (TSL) Teller, Serving Rep. (Outbound)
I believe in doing what's right by the
customer to whom we serve. I know
the products that we promote are
services that people across this country
buy because they want what is being
offered, because this makes the customer
feels happy and safe. Hundreds of minorities
hold these positions as their only source
of income, (personally since) let's think
about about these things before we make
decisions to hurt people (~~that~~) who will then
have nothing to depend on. It's not you
to impact others for the satisfaction of a few

Doreen Cook
2344 S. Katherine
Chicago IL 60623

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4/24/03

Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street SW
Washington D.C. 20554

CB Docket 02-278

Hello My Name is Chalika Smith and I work at Teleperformance USA Located in Oklahoma City. It is a corporate function. I am a Licensed Insurance Agent and have been for five years now. I feel that the services that we offer our customers are very helpful. I need my job. I am a Single single mother with no other source of income. If I lose my job I don't know how and where I am going to live.

I feel that my job is not in any way harmful to anyone I talk to. there are far more issues in this world that need to addressed. I do oppose the National DNC list and restrictions on Predictive Dialers and I do Support Teleperformance USA 110%

Thank you for your full consideration on this matter.

Chalika Smith

10331 S. Dickenson

11 N. 1st St.

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TO: COMMISSIONER'S SECRETARY
OFFICE OF THE SECRETARY
FCC
445 12TH ST. SW
WASHINGTON DC 20554

CG DOCKET 02-278

I OPPOSE the National Do Not Call list and restrictions
I Support Teleperformance USA
and the American Telemarketing
Association proposed modification
to the FTC rules

Jeffery Roberson
15556 Rose Drive
So. Holland, MI.
60473

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FCC - MAILROOM

4-24-03

Commissions SECRETARY
OFFICE OF THE SECRETARY
FEDERAL COMMUNICATIONS COMMISSION
445 12th ST, SW WASHINGTON D.C. 20554

REF: CG DOCKET NO 02-278
RULES AND REGULATIONS IMPLEMENTING TELEPHONE CONSUMER
PROTECTION ACT OF 1991

To whom it my concern, I WORK AT TELEPERFORMANCE USA in OAKLAWN, IL. My job title is an T.S.R. I FEEL really good about my job it's demanding at times but I have grown here and my CUSTOMER SERVICE SKILLS ARE IN TACT. I FEEL THE PRODUCTS WE SELL ARE USEFUL to the customers as well as beneficial. This job is very important to me & my family it provide me the funds to live and maintain. It is also a SOURCE OF INCOME FOR A LOT OF OTHER FAMILIES AS WELL. If I LOSE MY IT WOULD HAVE A HUGE IMPACT ON ME AND MY FAMILY. I ENJOY WORKING WITH TELEPERFORMANCE & NEED THE INCOME I GET HERE TO SURVIVE. I STRONGLY OPPOSE THE NATIONAL DNC LIST FOR THIS REASON, IS PRACTICALLY ON A LOT OF THINGS JUST TO STOP ONE ISSUE. I THINK WE CAN FIND A BETTER WAY TO SOLVE THIS WITHOUT UNEMPLOYING US AND PERMANENTLY. THANK YOU.

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MAY 2 2003

FCC-MAILROOM

To: COMMISSIONS SECRETARY
OFFICE OF THE SECRETARY

FCC

445 12TH ST. SW
WASHINGTON DC 20585

CG DOCKET
02-2

I AM EMPLOYED IN THE TELEMARKETING INDUSTRY. ALSO, I AM PART OF A LARGE GROUP OF PEOPLE WHO RELY ON THIS INDUSTRY FOR A LIVING.

I HAVE A DISABLED HUSBAND AT HOME & A DAUGHTER THAT IS LAID OFF.

THERE IS NO REASON FOR A NATIONAL CALL LIST - THERE IS PRIVACY MANAGER OR ALL THE PEOPLE HAVE TO SAY IS "NO THANK YOU AND HANG UP."

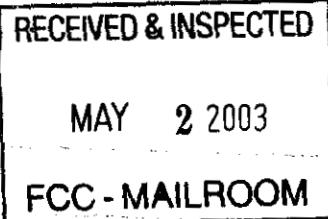
I AM WRITING THIS LETTER IN OPPOSITION TO THE FTC PROMOTION FOR A "NATIONAL DO NOT CALL REGISTRY"

NOW IS NOT THE TIME TO PUT THIS INTO EFFECT. THROUGHOUT THE UNITED STATES THERE ARE 8 MILLION PEOPLE OUT OF WORK. THE TELEMARKETING INDUSTRY EMPLOYS A LOT OF PEOPLE & THIS WOULD BE BAD FOR THE ECONOMY.

Nancy Makinenko
7235 W 10th
Wauwatosa, WI 53188

CG DOCKET 62-275

Revises & Revisions Implementing
The Telephone Consumer Act of 1991



Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington D.C. 20554

Re: CG Docket No 02-278

Rules And Regulations Implementing the telephone
Consumer Protection Act of 1991

I, Massada Baker am an employee of Teleperformance USA located in Oaklawn Illinois. I am a single mother of three girls. I love to work here because I like dealing with clients this a everyday learning experience for me.

We don't only sell products over the phone.

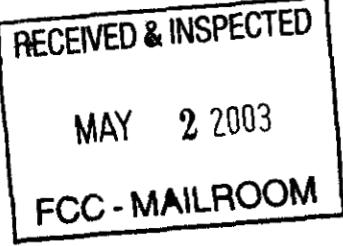
We also introduce, and assist customers needs over the phone.

If I lose this job, I don't know what would I do to support my family.

Because my job is my only source of income to support my family. I value my job because I love dealing with our customers.

Sincerely

Massada Baker
Oaklawn Illinois



Commission's Secretary
Office of The Secretary
Federal Communications Commission
445 12th Street, SW
Washington D.C. 20554

Re: C.G. Docket No. 02-278

Rules And Regulations Implementing the telephone
Consumer Protection Act of 1991

I, Monika MAJ am an employee
of Teleperformance USA located In Oaklawn,
Illinoi~~s~~. I am A Single mother of ~~two~~ Three
Girls. I Love work here because I like
Dealing with Clients. This A Everyday learning
Experience for me. We dont Only Sell Products
Over The phone. We also Introduce, and
~~assist~~ ~~meet~~ Costumers Needs over the phone.

IF I lose this Job, I dont Know
what would I do to Support my family.
Because my Job is my Only Source of
Income to Support my family. I value my
Job . because I love dealing with our
Costumers.

Sincerely

Monika MAJ

Monika MAJ
mklawn. TII -

TO: COMMISSIONER'S SECRETARY
FCC
445 12TH ST SW
WASHINGTON DC 20554

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FCC-MAILROOM

4-03

To whom it may concern,

My name is Wanda Fife and I am a telemarketer for a firm named Tele-Performance USA in Oak Lawn, Illinois. Telephone Sales is my profession and I have done this for many years. This law that is in consideration of being passed under the "National Do Not Call List" is very unnecessary. There are many people in this profession and to let this happen would put many people out of work, not to mention put a bigger dent in our economy. There are other options. People that do not wish to accept telemarketing calls either tell us to put them in the option we do not call or they purchase devices that do not allow our calls to go through, a lot of them even have privately marked, it works. This "NDNC" would put so many hard working people out of work that depend on this for a living.

I think that this law should be stopped at all costs.

Wanda Fife

Tele-Performance USA

Telephone Sales Representative

Wanda Fife
Telephone Sales

708-329-3300 ext. 111
1311 S. Cicero Ave., Suite 111

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MARTIN DAVID MEEN
916 VAN BUREN ST
STREATOR, IL 61364

(4-24-03)

Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington D.C. 20554

Ref: CG Docket No. 02-278

Rules and Regulations implementing the telephone consumer protection act of 1991

Hi,

My name is Matt Mc Meen and I am an employee at Teleperformance in Streator, Illinois. At my job I call Sears GI and GIT. IT is the Term Life Insurances, that we offer to our customers. I am going to High school, trying to keep up with car payments, and saving for college. With the money I Am making here, I also help out with Bills at home I need my job here, my parents need my job here. Losing my job would not only affect me and my future, but my family as well.

The proposed rule offers little or no relief for consumers like myself. My concern with the FCC and its reluctance to do more to protect these rules and regulations has caused me only to see me and my family treat our customers as less than human. Please do what you can to

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April 24, 2003

Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington D.C. 20554

Ref: CG Docket No. 02-278
Rules and Regulations Implementing the Telephone Consumer Protection Act of 1991.

My name is Jeremy Reh and I'm working as a TSR for the Teleperformance USA company in Streator, IL. The reason for this letter is to allow those that want to put into effect the National Do Not Call list, to see what effects it has on those like me. The current proposed modifications to the FTC rules by the American Telemarketing Association will work given they allowed to go through. If that does not happen, there is a good chance I, and many like me, could lose our jobs. This job allows me to pay bills, help support my parents, and is also a place that gives many people in my community a good atmosphere to work. Many of the customers being called deserve the opportunity to be given these benefit plans. The products are good, the people are nice, and the job is needed.

Thank you for your full consideration on this topic.

Jeremy Reh 171m 111 CL ct. 1

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April 24th 2003

Commission's Secretary
Office of the Secretary
Federal Communication Commission
445 12th Street, SW
Washington D.C. 20554

Ref: CG Docket No. 02-278

Rules and Regulations Implementing the
Telephone Consumer Protection Act of 1991.

Hi my name is Jason Goralczyk and I am currently working as a TPS in a calling center in a place called Teleperformance U.S.A. I started working there about a year to get myself through college. This job also helps me pay for my family and helps me pay for my car. I recently heard ~~about~~ about some of the newer laws that could come into effect and would not only hurt but also hurt thousands of employees around here. I hope you take each and every ~~one~~ and read them to fully understand why we should leave things how they are and keep the unemployment rates down.

Thank you for your full consideration on this topic

Jason Goralczyk

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April 24, 2003

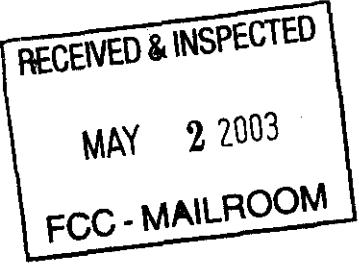
Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington D.C. 20554

Ref: CG Docket No. 02-278

Rules and Regulations Implementing the Telephone
Consumer Protection Act of 1991.

My name is Regina Devera and I am an employee of Teleperformance USA in Streator, IL. I have been employed here for a little over a year now and I really enjoy my job. I am a CSR who speaks to Neos Cardholders about the opportunity to get life insurance. I am currently working here to save money to put myself through college. Recently it was brought to my attention that the FCC may authorize a national Do Not Call Registry. I feel that doing so would be a big mistake and hurt our already ailing economy. I personally really need this job to broaden my educational opportunities. So, please do not put us out of work.

Thank you for your full consideration on this topic.



Commissions Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street SW
Washington D.C. 20554

Ref: C6. Docket # 02-278

I work for Teleperformance USA in Beloit Wisconsin, having transferred from the Louis Park facility which closed. I am a licensed insurance agent for over 45 states. We speak to many people every day and most are very friendly and polite. We give people the opportunity to try new products or services with no risks and a money back guarantee. My job supports my son and I without it I don't know what we will do.

I oppose the National DNC list restrictions and the modifications to the FTC Rule Sheryl Rodbro
2909 Conklin Dr #19
D.C. Thank you
Sheryl Rodbro

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MAY 2 2003

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04-04-03

Commission's Secretary
Office of the Secretary
Federal Communication Commission
445 12th Street SW
Washington D.C. 20554

CG DOCKET 02-278

To whom it may concern my name is
Juanita White. I am empiced at Teleperformance
located 4410 w95th in oaklawn illinois. My
Job Title is TSR. I really care about my Job
I am Currenley selling credit notify which
Alerts citibank customers about their credit if
I feel this situation is unfair for citibank
Card holders and my self because it is a real
increase of credit fraud going on this is
a very supportive service. My job is also
important to me because I have ^{two} ~~two~~ kids +
support, Rent & Car note and if I would
not have a job I would not be able to
take care of my family. I think if we can
continue to work this will make the Econ
even better then it is already. I oppose it
the National LNC should not take this into
effect. This outcome would be unfair for a
lot of family's. Sincerely yours,
Juanita White
315 w94th pi

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MAY 2 2003

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4-25-03

Commissioner Secretary
Office of the Secretary

Federal Communications Commission

445 12th Street, SW

Washington, D.C. 20554

FROM: BARA DAURS

407 COLORADO AV
STREATOR, IL

61364

Ref: CG Docket No. 02-278

Rules and Regulations Implementing the
Telephone Consumer Protection Act of 1991
I work at Teleperformance USA, in
Streator, IL.

My title is an Insurance Producer.
I have been employed at Teleperformance USA
USA for 3 yrs.
I believe in the products I sell, I carry the
Accidental Death Insurance that I sell. I
have carried it for over 7 yrs.

My job is very important to me since I
am a Senior Citizen and this is a Job that
I can handle. My beloved wife Taft Dauras
was forced to take off of her employment
I oppose the ruling of LSC that would result in
our family that I love to send my son to
the prison system. I would like to be considered
for a hearing of this case so as to present the
information that I have to the FCC members
that they may consider full consideration and this hearing.

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Commissioner SECRETARY
Office of the SECRETARY
Federal Communications Commission
445 L 2nd ST. SW
Washington DC. 20554

I very strongly oppose to the National "Do Not Call" List & restrictions & I do support Teleperformance USA & the American Telemarketing Association's proposed modifications to the FTC rules.

I am an Agent & TSR at Teleperformance USA in Sturgess, IL. This is a small town where there is not much work. I like my job very much.

We offer insurance through Seres, which everyone needs. This is an honest job, offering honest products to our customers.

I am a widow trying to make a living to pay bills & tax. Most of our workers are single parents trying to raise their families.

Please don't take our jobs away, we need them to support ourselves.

Thank you

Patricia Walker
317 W. 3rd St.
Sturgess, IL 61364

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FCC - MAILROOM

April 25, 2003

TO: The Commissions Secretary
Office of the Secretary
Federal Communications Commissions

I work for Teleperformance USA
~~911 OakLawn, Ft.~~. We are a telemarketing
Company that works on behalf of Sears Roebuck
and Company. I am a Telemarketing Sales Representative

The product we sell is: Accidental Death Insurance.

The importance of this job is for Telemarketers to
support the product they sell and their families.
Many Telemarketers depend on their paychecks
to make a living, like most people who work
for other companies.

Telemarketers need a job like any major
company may need their job. It would be
devastating for anyone to be out of work.

Thank you
Lizzie Keene

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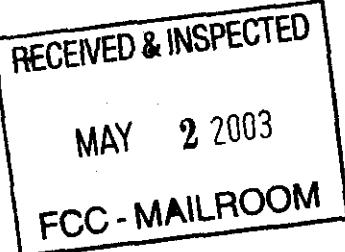
April 25, 2003

Commission's Secretary
Office of the Secretary
Federal Communications Commission

I am an employee for Teleperformance U.S.A. located in Oaklawn, Illinois. I sell Accidental death insurance on behalf of Stans Reebust & Company. Telemarketers value their jobs and the products that they sell to their customers. A telemarketer needs their job to support the household and make a decent living just as well as anyone else. Any customer that does not want to be called has the opportunity to be placed on that company's DO NOT CALL list, simple as that. We need our jobs just as well as you need yours. I totally oppose the National DNC list and their restrictions. Unemployment is already at an all time high, and jobs aren't that easy to come by, besides there are just bigger problems in the world.

Thank You,

Michele Erdmann



April 25, 2003

Commission's Secretary

Office of the Secretary

Federal Communications Commission

445 12th Street, SW

Washington D.C. 20554

Ref. CGB Docket #. 02-278

Rules and Regulations Implementing the Telephone Consumer Protection Act of

Hello my name is Hanita Clark.

I'm a tsi at Teleperformance USA located in Oak Lawn, IL. I've been an employee here for about a couple of months and so far I enjoy it. My co-workers are friendly and the management is also pretty cool. I call citibank customers and offer them a plan called CreditNotify, what it does is monitor consumers credit and alert them of any activity on there credit. I think it's a good plan to have since there is a increase in identity theft. I opt for the National DNC list because I want to support myself and my son. I have bills just like anyone else (ex. rent, car, school, etc...) Teleperformance pays well, as well as the hours are decent. Without my job I wouldn't provide for my family and where would that leave us home? The sun and I will be planning future up do's to take that away.

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cc docket 02-278

April 25, 2003

Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12TH ST SW
WASHINGTON DC 20554

I am an employee for Teleperformance U.S.d., in Oaklawn, Illinois. I sell accident death insurance on behalf of Sears Reebok + Company. Many people value their job, and the products that we sell to our customers. The biggest importance, and the reason I value my job is because I'm an expectant mother at the time. Who has to support myself as well as my new family. It would be devastating to people to lose their jobs because they rely on them for support. Their jobs are important to them even if you feel their not, regardless of what we do. Everyone's just trying to make a living just like everyone is, as well as yourself. So I oppose the National DNC list and support Teleperformance so everyone has a job.

Thank You
Kristi Lummus

4/25/03

commissions Secretary
Office of the Secretary
Federal Communications Commission
445 12th St. SW
Washington, D.C. 20554

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FCC - MAILROOM

REF CG Docket no 02-278

Rules and regulations implementing the telephone
Consumer protection act of 1991

My name is Stephanie Simpson, I work at Teleperformance USA, located in Beloit WI. I am a Telephone Sales Representative, I've worked here for 7½ mos. and I love my job. There is no other place I want to work. I feel the products + services we offer are very valuable. If I had a Mortgage with the companies we sell for, I would definitely benefit from most of these services. I am far from a scam artist, I force no one to buy anything. I simply call people with offers, if they like it then they will take it because they like it, not because I tricked them into it. The customers I call, even if they don't take it have stated they feel we are offering good services + have even thanked me for making them aware of it. There is not many jobs in Beloit, if I did not have a job I would not be able to pay rent, bills, or support my family. I'd be at a complete loss without my job. I am against the national DNC list and restrictions on predictive Dialers and I am in full support of Teleperformance USA's and the American Telemarketing Associations proposed modifications to the FTC Rules.

Thank you for your time + full consideration on this topic.

Stephanie Simpson
920 park ave #202
Beloit WI, 53511

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4-23-03

Commission's Secretary
Office of the Secretary
Federal Communications Commission

445-12th Street, SW
Washington DC 20554

Re: CG Docket No. 02-278

Rules and Regulations Implementing the telephone
consumer protection Act of 1991.

To Whom it may concern,

My name is Milena France I am a TSR for
teleperformance USA located in Des Plaines, IL.
I've been with this company for 13 months.
During this time I've learned a lot about the
industry, the products I offer to consumers, and how
the product can make a positive impact on their lives. I
enjoy my job because it allows me to interact with
people and offer them a program that will protect them
against the unexpected.

My job is very important to me because it provides me
with financial security. If I were to lose my job I would
be unable to support myself. I would be unable to pay
for my education, housing and transportation. In conclusion
my job is extremely important to my life. I strongly
oppose the National DNC list and restrictions
on Predictive Dialers. I support Teleperformance USAS
and the American Telemarketing Association's
proposed modifications to the FTC rules

Thank You for your full consideration on this topic.

*Milena France

2932 N Parkside
ch 71 101-24

To: commission's secretary
OFFICE OF THE SECRETARY
FCC
445 12TH ST. SW
WASHINGTON DC 20554

CG Docket 02-278

Dear: FCC (Federal Communications
Commission)

My name is Henry Johnson and I
am employed by ~~Teleperformance USA~~
formally called "Market USA" in Oaklawn,
Ill.. My duties are to inform Citibank
card members about a service called
Credit Notify. I really believe that
Credit Notify is a good service and
everyone should consider the service.
No one is immune to becoming a
victim of credit fraud. Not only is my
job important to others but my job
~~is~~ also very important to my mother
and I. I live at home with my mother
to help her with the bills and I am
also in college. Without my job
things would ~~change~~ for the worst. I
am against the National DNC list as
well as the American Telemarketing
Associations suggestions to the FTC
rules.

Thank You for your time and
consideration.

Henry Johnson
6210 S. Evans
Chicago, IL. 60637